



The management of ARS T&TT has laid down the company's quality policy and information security policy in this statement. In order to achieve the established policy objectives, a management system has been set up for quality and information security. The Board of Directors is responsible for the quality policy and the information security policy as well as the maintenance of the management system. This implies that management is obliged to provide sufficient human and other resources to maintain the system and to ensure that the planning of the management system is carried out to meet the targets and requirements. The formulated quality policy and information security policy provide a framework for drawing up and periodically assessing quality objectives and information security objectives. For Surtronic BV, only the quality system and policy apply.

The policy of ARS T&TT has the following goals:

- fostering an efficient work culture
- the continuous improvement of its services and products
- Increasing customer satisfaction
- protecting the confidentiality, integrity and availability of confidential information
- positively influencing and making its staff aware of their role in the areas covered by the management system
- Giving confidence to stakeholders that risks are being managed

The management wants to achieve these goals by:

- working in accordance with the requirements of ISO 9001
- working in accordance with the requirements of ISO/IEC 27001
- complying with legal requirements and other requirements to which the company subscribes
- achieving efficiency gains
- continuously improving of the QMS and the ISMS
- avoiding information security risks
- preventing complaints and incidents
- making the necessary resources available to achieve the goals and increase effectiveness
- promoting employee information security awareness
- provide clarity in the responsibilities, powers and relationships of all employees
- increasing the competitiveness of the organization
- providing tools for training (new) employees
- recording the craftsmanship present in the organization
- recording customer satisfaction expressions
- being aware of the latest state of the art and implement it if possible
- making use of lessons learned inside and outside the company

It is important that all employees understand the policy, put it into practice and maintain it at all levels in the organization. For this reason, the Security Officer informs the employees about the content of the policy statement. The management system applies to all (temporary and contractor) employees.

ARS T&TT strives to prevent errors, complaints, accidents or incidents of all personnel involved, material damage and environmental pollution. For the company, care for quality, safety, health, the environment and surroundings is a priority. By means of deviations and experience gained in the QMS and ISMS, ARS T&TT strives to continuously improve the safety, health, care for the environment and surroundings, the organization and the quality of the products and services. Laws and regulations, industry standards, health and hygiene, safety rules, and environment and surroundings are important factors here.



The management of the organization ensures that changes within the information security system do not affect the integrity of the system by conducting a risk assessment in advance and establishing control measures for identified risks.

All risks and threats are reported internally, and externally where necessary, and used to continuously improve the working methods used.

In the performance of its duties, the organisation will be transparent to all stakeholders, taking into account the principles of data security.

For the organization, taking care of information security is a priority.

In addition to the standard norms and values, additional measures have been taken in the context of information security to increase (information) security and to guarantee it as much as possible. The organization's ISMS focuses on the activities mentioned in the scope. The ISMS policy is aimed at managing (risks of) information security. To this end, the necessary procedures have been drawn up with regard to company assets, employees, physical security, communication, access policy, information systems, business continuity and legal requirements.

For the ISMS, a risk analysis was carried out for the business processes on the basis of CIA with structure using the Worth Kinney method. The results of this risk analysis lead to objectives and measures to manage these risks.

The ISMS is based on the control measures listed in Annex A of ISO/IEC 27001. All parts of the Annex A have been assessed for the information security risks for the organisation, its employees, its products and services, customers, suppliers and other stakeholders. Control measures have been taken for each part of Annex A for which information security risks are identified or for which information security risks are possible. The Declaration of Applicability, which is based on Annex A ISO 27001, indicates the applicability of all parts.

The management hereby declares that ARS T&TT operates a management system that meets the requirements of ISO 9001 and ISO/IEC 27001.

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